

Directions: Please complete shaded areas below.

Department Name: Finance, Tax Collector
Project Name: Tax Collector Occupational License System
Project Amount: \$200,000
Preparer Name & Contact Information: John D'Auria, 305 375-1944

Project Type: Please check (✓) one.

☐ Enterprise ☒ Communities of Interest ☐ Department Specific

Funding Source: Please check (✓) one.

☒ GF Capital ☐ Proprietary Capital

☐ **Mandated Requirement**
(If checked (✓), please indicate who is mandating this request as well as the time frame)

☐ **4 Department Priority of Initiative (1, 2, 3, etc.)**

Section A

Background:

The Tax Collector's Office wishes to proceed in conjunction with the Department of Procurement Management, with the purchase of a brand new computer system for the Occupational License Section

Problem Statement:

The present Legacy system was designed over fifteen years ago by ETSD and is incapable of serving contemporary online internet requirements of the Occupation License section. The estimated cost of a new system will be approximately \$200,000.

Solution:

The new system will be designed to include modern attributes such as interactive online account applications, real time availability, GIS integration, Property Appraiser and Department of Procurement Management system interfaces, flexible reporting and report creation.

Expected Benefits / Direct Payback:

This will significantly reduce employee time and efforts spent researching accounts and considerably improve customer service by providing online account applications. In addition, the specification will include training requirements, system implementation timeline, maintenance, system upgrades and growth. Further savings will result from reduced system maintenance costs that have continued to increase as the old system has required programming to keep it running.